

WTH© Software Products & Services of e-Billing, Presentation and Payment

Web based Transaction Hosting – WTH© enables electronic presentation and payment processing by <u>IMAS</u> hosting a web based secure, <u>SSL</u>, <u>PCI</u> compliant and well-known to reflect the Municipality, Government Agency, County or Utility to provide a virtually transparent payment end-user experience for every customer.

Open source web services of <u>DNN</u> are the CMS services provider for the utilities used for import, export. <u>IMAS'</u> web design and hosting create the presentation and invoicing processes.

- > Departmental payment sites with Revenue and G/L detailed reporting
 - > In and online Bill Presentation and Notification
 - > Customers may elect to opt in/out of e-billing
 - > Customers may elect to opt in/out of e-recurring payments
 - ➤ Major Credit/Debit Card Processing
 - **Electronic Check Processing**
 - Customer Reporting Platform
 - > Wrap-around (Integration) with any Software
 - > Online and Inline (in-person) Payment Acceptance
 - **➤** Automated Deposit of Checks from Online Bank Sites
- **❖** 30+ years of printing services being merged into the 21st century of *e*-billing Printing Bills and Ballots, Census and Street Listings both hardcopy and electronically, presenting and paying.
 - **❖** 18+ years experience of software development specifically for State & Local, County and Municipal Government Agencies
- ❖ 17+ years Merchant Services Industry, PCI Level I compliance, largest credit card service provider in New England, all support staff, employees and offices housed in Portland Maine







WTH© e~Billing Web Portal Solutions

Web based Transaction Hosting + Payments Plu\$(C) WTH-PP\$©

- Invoice customization and creation template (performed by IMAS LLC, see examples)
- Attach advertising to payment site if desired (performed by IMAS LLC, see examples)
- Retain invoices for up to 36 months
- Query reporting available for: invoices issued, paid, when paid, how paid, etc.
 Details and summary version with a date range
- Our secure systems relieve you of any need to retain sensitive customer payment information
- Export function of invoice file for e-mails
- Opt-in and Opt-out of paperless programs to drive paper suppression
- Import / View non-delivery information (to alert for paper invoice preparation)
- Import / View invoice payment results (to update receivable list at Billing Entity)
- Import / View ACH reject and credit card decline information
- Import / View chargeback information (of disputed invoices)
- Export new customer information
- Export customer change information (to update receivable list at the WTH© Portal)
- Export payment received results (to update receivable list at the WTH© Portal)







WTH© e~Customers Portal

Web based Transaction Hosting + Payments Plu\$(C) WTH-PP\$©

- Registration and preferences (email invoice, email receipt after payment, go paperless, save a copy of invoice)
- Login, password administration and reset via email
- Update customer information with secured login
- Create payment methods (to be determined)
- Create alternate or multiple payment methods
- View current balance and pay now
- Email billing entity with any questions / disputes on invoice
- Cancel scheduled or pending payment transactions
- Create and/or change recurring payments (amount, method, schedule, duration)
- View invoice and payment history (online)







This web based information management convergence from

IMAS, llc, and Power Pay

allows multiple functions to be easily undertaken from anywhere

- Municipalities and Agencies maintain their information and images
 locally, in their own offices
- IMAS *automatically* uploads updated information, according to parameters defined by you, to IMAS' dedicated Internet server
- All searching is executed over the internet at <u>WTHO</u>, eliminating any and all threats to your local computer system and files
- Constituents, Tax Payers, Searchers, Attorneys, Banks, Newspapers,
 Chambers of Commerce, Realtors, or anyone needing to view information
 remotely can access your records through <u>WTH/showcase©</u>
- All fees and subscriptions will be set and collected electronically by you through the merchant services of *PowerPay.biz*©
- Anyone can view their information remotely, pay bills, complete applications, permits and requests, or undertake business from <u>any</u> software
- Full printing and services for all your needs with electronic notification as desired



